Transition Guide

Upgrade to the HP Poly Mission 400 Series



Stay focused and connected with dependable, consistent audio and easy USB setup. HP Poly Mission 400 Series makes every conversation clear and the day more productive. The HP Poly Mission headsets are going to be certified for Zoom, Google Meet, and Microsoft Teams. All in just one single SKU meaning less confusion and reducing purchasing complexity.

What did we improve?

HP Poly Mission 400 Series vs. Poly Blackwire 33X0

- **Completely Refreshed Look and Feel:** Designed to look better on camera and out in the world. Significant enhancements to comfort for longer wear.
- **AI Noise Reduction:** Includes AI noise reduction[1] that keeps background noise quieter, allowing you to keep conversation flow with less disruptions.
- **Super Wideband Audio:** Provides more immersive in-person like experience with the microphone picking up a broader range of frequencies.
- **Shape of Ear Cushions:** New oblong shape providing more passive noise cancellation.
- **Sustainability:** Thoughtfully designed and made with at least 25% post-consumer recycled plastics[2] and shipped in paper-based packaging[3].





Poly

SPEC COMPARISON





	HP Poly Mission 400 Series	Poly Blackwire 33x0
Colors	Black	Black
Headset Weight	115g/132g	102g/130g
Number of Microphones	1	1
AI Noise Reduction[1]	Yes	No
Super Wideband Audio	Yes	No
USB-C to USB-A Adapter	Yes	Yes
Speaker Driver Size	32 mm	32mm
Ear Cushion Shape	Oblong – matches natural shape of ear	Circle
Replaceable Ear Cushions	Yes	Yes
Memory Foam Ear Cushion	Yes	No
Beveled Inline Controller	Yes	No
Fold Flat	Yes	No
UC Certified	Yes	Yes
Busy Light	No	Yes
TCO Certified	TCO-10[4]	TCO-9
PCR%[2]	Up to 20%	N/A

1. On-device AI reduces typical background noises, allowing the user to be heard clearly improving the overall user experience.
2. Post-consumer recycled plastic is expressed as a percentage of the total weight of plastic.
3. HP paper-based packaging is reported by suppliers as recycled or certified, with a minimum of 97% by volume verified by HP. Packaging includes box and inserts
4. TCO Certified is a global sustainability certification for IT products. Compliance with all criteria is independently verified